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SO.GE.SE. is actually the Italian leading company handling airport VIP lounges. More than 120 commercial airlines have given **SO.GE.SE.** the task to take care of their primary clients with a presence, in terms of passengers' traffic, of about 500.000 people yearly. Among the most representative airlines we're honoured to serve our national airline **Alitalia**, **Air France**, **Lufthansa**, **KLM** and **all the U.S.** and Asian airlines including **Delta** and **Thai**. Because of our strong commitment in serving VIP passengers, the world's highest institutional dignitaries transiting in the Rome - Fiumicino International airport are served by our organisation. Our passengers are mainly businessmen who perfectly know what to expect from a service like ours.

Therefore it is essential that they receive a consistent service according to their expectations having an immediate perception of the quality of the service offered. To obtain the passenger satisfaction, which is the focus point between our company and the airlines we serve, we offer a high quality service in our lounges always looking for improvements and innovation on a daily basis. To design our premium product we need to leave a great space to the continuous improvement and this can be guaranteed only with the conceptualisation of the quality method, the search for professional personnel and with the supply of high-level products.

